

## Edit - bug #7889

### IE 11 cannot access apache on edit-comunity over https

11/06/2018 01:20 PM - Andreas Kohlbecker

<b>Status:</b>	Closed	<b>Start date:</b>	11/06/2018
<b>Priority:</b>	Highest	<b>Due date:</b>	
<b>Assignee:</b>	Andreas Kohlbecker	<b>% Done:</b>	100%
<b>Category:</b>	server-maintenance	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	Unassigned CDM tickets	<b>Found in Version:</b>	
<b>Severity:</b>	critical		

#### Description

The following URLs can not be accessed with IE 11

- <https://dev.e-taxonomy.eu/redmine/projects/edit/wiki>
- <https://www.phycobank.org/100002>
- <https://cybertaxonomy.eu/cdm/latest/>

the apache log files contain entries like

```
[Mon Nov 05 13:22:54.096638 2018] [access_compat:error] [pid 23002] [client 130.133.69.119:52201]
AH01797: client denied by server configuration: proxy:https://160.45.63.173/
[Mon Nov 05 13:23:24.143402 2018] [access_compat:error] [pid 22577] [client 130.133.69.119:52557]
AH01797: client denied by server configuration: proxy:https://160.45.63.173/
[Mon Nov 05 14:23:51.025758 2018] [access_compat:error] [pid 25554] [client 130.133.69.119:53891]
AH01797: client denied by server configuration: proxy:https://160.45.63.173/
[Mon Nov 05 14:24:00.860561 2018] [access_compat:error] [pid 25467] [client 130.133.69.119:53898]
AH01797: client denied by server configuration: proxy:https://160.45.63.173/
```

```
-----
phycobank.org:80 130.133.69.119 - - [05/Nov/2018:11:33:33 +0100] "GET / HTTP/1.1" 403 509 "-" "Mozilla/5.0 (Windows NT 6.1; WOW64; Trident/7.0; rv:11.0) like Gecko"
phycobank.org:80 130.133.69.119 - - [05/Nov/2018:11:33:43 +0100] "GET / HTTP/1.1" 403 509 "-" "Mozilla/5.0 (Windows NT 6.1; WOW64; Trident/7.0; rv:11.0) like Gecko"
phycobank.org:80 130.133.69.119 - - [05/Nov/2018:11:33:48 +0100] "GET / HTTP/1.1" 403 508 "-" "Mozilla/5.0 (Windows NT 6.1; WOW64; Trident/7.0; rv:11.0) like Gecko"
phycobank.org:80 130.133.69.119 - - [05/Nov/2018:12:02:10 +0100] "GET / HTTP/1.1" 403 509 "-" "Mozilla/5.0 (Windows NT 6.1; WOW64; Trident/7.0; rv:11.0) like Gecko"
phycobank.org:80 130.133.69.119 - - [05/Nov/2018:13:24:14 +0100] "GET / HTTP/1.1" 403 509 "-" "Mozilla/5.0 (Windows NT 6.1; WOW64; Trident/7.0; rv:11.0) like Gecko"
```

#### History

#1 - 11/06/2018 01:30 PM - Andreas Kohlbecker

- Status changed from New to Closed

- % Done changed from 0 to 100

The IE 11 which has a user agent string like

```
Mozilla/5.0 (Windows NT 6.3; Trident/7.0; rv:11.0) like Gecko
Mozilla/5.0 (compatible; MSIE 10.0; Windows NT 6.2; Trident/6.0)
```

was added to the bad bots in /etc/apache2/sites-available/bots.conf/bad\_bots.conf

After removing the pattern "Trident" the IE 11 can access these URIs again.