

EDIT - task #6736

Handle server not available user friendly

06/16/2017 12:17 PM - Andreas Müller

Status:	Duplicate	Start date:	
Priority:	New	Due date:	
Assignee:	Katja Luther	% Done:	0%
Category:	taxeditor	Estimated time:	0:00 hour
Target version:			
Severity:	normal		
Description			
<p>During an export that was interrupted by a restarting CdmServer I got the below error.</p> <p>The message is difficult to understand for ordinary users. We should make simple, e.g. "Server seems to be not available. Please retry later".</p> <p>possibly duplicates (although different HTTP response code) #6355</p> <pre>Could not access HTTP invoker remote service at [...] nested exception is ... response code 502 with error trace below</pre> <pre>login : editor version : 4.8.0.201706150749 server : () schema version : os : Windows Server 2012 R2 6.3 amd64 java : 1.8.0_121 org.springframework.remoting.RemoteAccessException: Could not access HTTP invoker remote service a t [http://test.e-taxonomy.eu:80/cdmserver/caryo_spp/remoting/io.service]; nested exception is org. apache.http.NoHttpResponseException: Did not receive successful HTTP response: status code = 502, status message = [Proxy Error] at org.springframework.remoting.httpinvoker.HttpInvokerClientInterceptor.convertHttpInvokerAcc essException(HttpInvokerClientInterceptor.java:216) at org.springframework.remoting.httpinvoker.HttpInvokerClientInterceptor.invoke(HttpInvokerCli entInterceptor.java:147) at org.springframework.aop.framework.ReflectiveMethodInvocation.proceed(ReflectiveMethodInvoca tion.java:179) at org.springframework.aop.framework.JdkDynamicAopProxy.invoke(JdkDynamicAopProxy.java:208) at com.sun.proxy.\$Proxy48.export(Unknown Source) at eu.etaxonomy.taxeditor.io.ExportManager\$3.run(ExportManager.java:293) at org.eclipse.core.internal.jobs.Worker.run(Worker.java:55) Caused by: org.apache.http.NoHttpResponseException: Did not receive successful HTTP response: stat us code = 502, status message = [Proxy Error] at org.springframework.remoting.httpinvoker.HttpComponentsHttpRequestExecutor.validateR esponse(HttpComponentsHttpRequestExecutor.java:357) at org.springframework.remoting.httpinvoker.HttpComponentsHttpRequestExecutor.doExecute Request(HttpComponentsHttpRequestExecutor.java:230) at eu.etaxonomy.taxeditor.service.CdmServiceRequestExecutor.doExecuteRequest(CdmServiceRequest Executor.java:61) at org.springframework.remoting.httpinvoker.AbstractHttpRequestExecutor.executeRequest(AbstractHttpRequestExecutor.java:138) at org.springframework.remoting.httpinvoker.HttpInvokerClientInterceptor.executeRequest(HttpIn vokerClientInterceptor.java:194) at org.springframework.remoting.httpinvoker.HttpInvokerClientInterceptor.executeRequest(HttpIn vokerClientInterceptor.java:176) at org.springframework.remoting.httpinvoker.HttpInvokerClientInterceptor.invoke(HttpInvokerCli entInterceptor.java:144) ... 5 more</pre>			
Related issues:			
Related to EDIT - feature request #6737: Make error message available in "Cop...		New	
Related to EDIT - bug #6355: Improve message if server is down		Duplicate	

History

#1 - 06/16/2017 12:20 PM - Andreas Müller

- Related to feature request #6737: Make error message available in "Copy Error" added

#2 - 06/21/2017 10:31 AM - Patrick Plitzner

- Related to bug #6355: Improve message if server is down added

#3 - 06/21/2017 10:35 AM - Patrick Plitzner

- Description updated

#4 - 09/06/2018 07:59 AM - Patrick Plitzner

- Has duplicate feature request #5209: Improve server availability check added

#5 - 09/06/2018 08:01 AM - Patrick Plitzner

- Status changed from New to Duplicate

- Target version deleted (Unassigned CDM tickets)